



# **Data Restores** **A Study in** **success.**



## **The Client**

A financial services company  
functioning across Australia,  
New Zealand and Singapore.

## Challenge

The client required a significantly large amount of data restored from various formats of LTO tape media. Restoring from older media formats and backup technologies was necessary, for both practical and legal reasons. Tight deadlines were involved.

The challenge for TIMG was to achieve this in a timely manner, restoring the media from LTO to hard drive format, thus allowing the client to easily locate, navigate and search through their clients' information.

## Solution

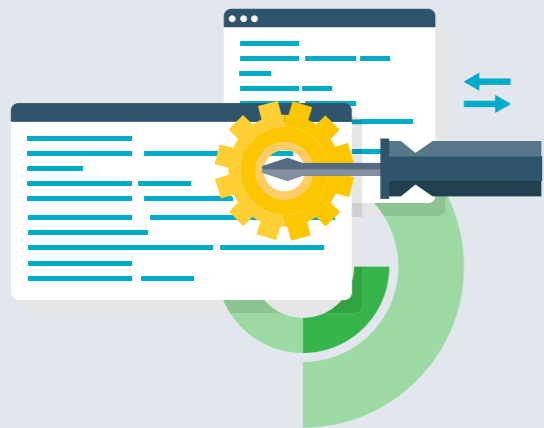
TIMG was able to provide the client with the appropriate solution necessary to complete the data restore task, keeping in mind – at all times – the need to comply with all facets of security and confidentiality criteria.

TIMG achieved this in several ways: in the case of the hardware itself, TIMG sourced the appropriate hardware for the client and used this hardware. In addition, the level of encryption utilised was of the highest standard available, and the data did not leave TIMG's hands. Each delivery was carried out by TIMG's staff, in vehicles from TIMG's own fleet.

Subsequently, TIMG's national/international transfers service naturally fell into effect: LTO tapes were transported from interstate to primary locations situated in close proximity to the client's head office. This allowed for the services to be carried out even more efficiently, in that the staff had faster and easier access to the data that was needed.

In the words of the Head of IT:

"We felt confident and were well pleased with TIMG's level of professionalism and security protocols. TIMG understood and responded to the need for discretion and a timely resolution to our requirements."



**"TIMG provided our organisation with the assistance necessary, in response to our requirements for the full spectrum of data management, and we would absolutely recommend your company."**

Head of IT

## Results

"TIMG responded as expected – professionally," stated the Head of IT, "and were accommodating and responsive to our requirements."

TIMG successfully restored all of the necessary data over from LTO to hard drive format, swiftly and promptly, allowing the client to easily manoeuvre through their older data.



**"Our company was able to achieve our targeted goals as outlined by our project with the assistance of TIMG, in the specific work stream requested for the company."**



## Summary

TIMG's prompt turnaround time greatly assisted the client accomplish what they set out to do:

"Our company was able to achieve our targeted goals as outlined by our project with the assistance of TIMG, in the specific work stream requested for the company."

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